PART A
INVITATION TO BID

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE (NAME OF DEPARTMENT/ PUBLIC ENTITY)

BID NUMBER: PPSP 007/2017  CLOSING DATE: 14 NOVEMBER 2017  CLOSING TIME: 11:00

DESCRIPTION: THE APPOINTMENT OF SERVICE PROVIDER TO RENDER EMPLOYEE HEALTH AND WELLNESS PROGRAMME FOR PUBLIC PROTECTOR SOUTH AFRICA FOR A PERIOD OF 36 MONTHS (THREE YEARS)

THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).

BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX

SITUATED AT (STREET ADDRESS)

PUBLIC PROTECTOR SOUTH AFRICA
175 LUNNON STREET, HILLCREST OFFICE PARK, HILLCREST, PRETORIA, 0083

SUPPLIER INFORMATION

| NAME OF BIDDER | [ ] |
| POSTAL ADDRESS | [ ] |
| STREET ADDRESS | [ ] |
| TELEPHONE NUMBER | CODE | NUMBER |
| CELLPHONE NUMBER | [ ] |
| FACSIMILE NUMBER | CODE | NUMBER |
| E-MAIL ADDRESS | [ ] |
| VAT REGISTRATION NUMBER | [ ] |

TCS PIN: [ ] OR CSD No: [ ]

B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE [TICK APPLICABLE BOX]

Yes [ ] No [ ]

B-BBEE STATUS LEVEL SWORN AFFIDAVIT

Yes [ ] No [ ]

IF YES, WHO WAS THE CERTIFICATE ISSUED BY?

AN ACCOUNTING OFFICER AS CONTEMPLATED IN THE CLOSE CORPORATION ACT (CCA)

[ ]

A VERIFICATION AGENCY ACCREDITED BY THE SOUTH AFRICAN ACCREDITATION SYSTEM (SANAS)

[ ]

A REGISTERED AUDITOR

NAME:

[ ]

[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/SWORN AFFIDAVIT (FOR EMERGENT QUALIFICATIONS) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]

ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?

Yes [ ] No [ ]

[IF YES ENCLOSE PROOF]

ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?

Yes [ ] No [ ]

[IF YES ANSWER PART B:3 BELOW ]

SIGNATURE OF BIDDER

CAPACITY UNDER WHICH THIS BID IS SIGNED (Attach proof of authority to sign this bid; e.g. resolution of directors, etc.)

DATE

TOTAL NUMBER OF ITEMS OFFERED

TOTAL BID PRICE (ALL INCLUSIVE)

BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO:

DEPARTMENT / PUBLIC ENTITY: Public Protector South Africa

CONTACT PERSON: Nkele Nemesimbiori

TELEPHONE NUMBER: (012) 366 7014

FACSIMILE NUMBER: [ ]

E-MAIL ADDRESS: NkeleN@pprotect.org

TECHNICAL INFORMATION MAY BE DIRECTED TO:

CONTACT PERSON: Violet Sethodimela

TELEPHONE NUMBER: (012) 366 7236

FACSIMILE NUMBER: [ ]

E-MAIL ADDRESS: VioletS@pprotect.org
# PART B
## TERMS AND CONDITIONS FOR BIDDING

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<tr>
<td><strong>1. BID SUBMISSION:</strong></td>
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<tr>
<td>1.1.</td>
<td>BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.</td>
</tr>
<tr>
<td>1.2.</td>
<td>ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED—(NOT TO BE RE-TYPED) OR ONLINE</td>
</tr>
<tr>
<td>1.3.</td>
<td>BIDDERS MUST REGISTER ON THE CENTRAL SUPPLIER DATABASE (CSD) TO UPLOAD MANDATORY INFORMATION NAMELY: (BUSINESS REGISTRATION/DIRECTORSHIP/MEMBERSHIP/IDENTITY NUMBERS; TAX COMPLIANCE STATUS; AND BANKING INFORMATION FOR VERIFICATION PURPOSES). B-BBEE CERTIFICATE OR SWORN AFFIDAVIT FOR B-BBEE MUST BE SUBMITTED TO BIDDING INSTITUTION.</td>
</tr>
<tr>
<td>1.4.</td>
<td>WHERE A BIDDER IS NOT REGISTERED ON THE CSD, MANDATORY INFORMATION NAMELY: (BUSINESS REGISTRATION/DIRECTORSHIP/MEMBERSHIP/IDENTITY NUMBERS; TAX COMPLIANCE STATUS MAY NOT BE SUBMITTED WITH THE BID DOCUMENTATION. B-BBEE CERTIFICATE OR SWORN AFFIDAVIT FOR B-BBEE MUST BE SUBMITTED TO BIDDING INSTITUTION.</td>
</tr>
<tr>
<td>1.5.</td>
<td>THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER LEGISLATION OR SPECIAL CONDITIONS OF CONTRACT.</td>
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<tr>
<td><strong>2. TAX COMPLIANCE REQUIREMENTS</strong></td>
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<tr>
<td>2.1</td>
<td>BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.</td>
</tr>
<tr>
<td>2.2</td>
<td>BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VIEW THE TAXPAYER’S PROFILE AND TAX STATUS.</td>
</tr>
<tr>
<td>2.3</td>
<td>APPLICATION FOR TAX COMPLIANCE STATUS (TCS) OR PIN MAY ALSO BE MADE VIA E-FILING. IN ORDER TO USE THIS PROVISION, TAXPAYERS WILL NEED TO REGISTER WITH SARS AS E-FILERS THROUGH THE WEBSITE <a href="http://WWW.SARS.GOV.ZA">WWW.SARS.GOV.ZA</a>.</td>
</tr>
<tr>
<td>2.4</td>
<td>BIDDERS MAY ALSO SUBMIT A PRINTED TCS TOGETHER WITH THE BID.</td>
</tr>
<tr>
<td>2.5</td>
<td>IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE PROOF OF TCS / PIN / CSD NUMBER.</td>
</tr>
<tr>
<td>2.6</td>
<td>WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.</td>
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<p>| | |</p>
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<tbody>
<tr>
<td><strong>3. QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS</strong></td>
<td></td>
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<tr>
<td>3.1.</td>
<td>IS THE BIDDER A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?</td>
</tr>
<tr>
<td>3.2.</td>
<td>DOES THE BIDDER HAVE A BRANCH IN THE RSA?</td>
</tr>
<tr>
<td>3.3.</td>
<td>DOES THE BIDDER HAVE A PERMANENT ESTABLISHMENT IN THE RSA?</td>
</tr>
<tr>
<td>3.4.</td>
<td>DOES THE BIDDER HAVE ANY SOURCE OF INCOME IN THE RSA?</td>
</tr>
</tbody>
</table>

IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN, IT IS NOT A REQUIREMENT TO OBTAIN A TAX COMPLIANCE STATUS / TAX COMPLIANCE SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 ABOVE.

NB: FAILURE TO PROVIDE ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.
TAX CLEARANCE CERTIFICATE REQUIREMENTS

It is a condition of bid that the taxes of the successful bidder must be in order, or that satisfactory arrangements have been made with South African Revenue Service (SARS) to meet the bidder's tax obligations.

1. In order to meet this requirement bidders are required to complete in full the attached form TCC 001 "Application for a Tax Clearance Certificate" and submit it to any SARS branch office nationally. The Tax Clearance Certificate Requirements are also applicable to foreign bidders / individuals who wish to submit bids.

2. SARS will then furnish the bidder with a Tax Clearance Certificate that will be valid for a period of 1 (one) year from the date of approval.

3. The original Tax Clearance Certificate must be submitted together with the bid. Failure to submit the original and valid Tax Clearance Certificate will result in the invalidation of the bid. Certified copies of the Tax Clearance Certificate will not be acceptable.

4. In bids where Consortia / Joint Ventures / Sub-contractors are involved, each party must submit a separate Tax Clearance Certificate.


6. Applications for the Tax Clearance Certificates may also be made via eFiling. In order to use this provision, taxpayers will need to register with SARS as eFilers through the website www.sars.gov.za.
TAX CLEARANCE

Application for a Tax Clearance Certificate

Purpose

Select the applicable option

| Tenders | Good standing |

If “Good standing”, please state the purpose of this application

|  |

Particulars of applicant

| Name/Legal name (Initials & Surname or registered name) |
| Trading name (if applicable) |
| ID/Passport no | Company/Close Corp. registered no |
| Income Tax ref no | PAYE ref no 7 |
| VAT registration no 4 |
| Customs code |
| Telephone no CODE NUMBER Fax no CODE NUMBER |
| E-mail address |
| Physical address |
| Postal address |

Particulars of representative (Public Officer/Trustee/Partner)

| Surname |
| First names |
| ID/Passport no | Income Tax ref no |
| Telephone no CODE NUMBER Fax no CODE NUMBER |
| E-mail address |
| Physical address |

Page 1 of 2
Particulars of tender (If applicable)

Tender number 

Estimated Tender amount

Expected duration of the tender

Particulars of the 3 largest contracts previously awarded

Date started | Date finalised | Principal | Contact person | Telephone number | Amount

Audit

Are you currently aware of any Audit investigation against you/the company? YES NO

If "YES" provide details

Appointment of representative/agent (Power of Attorney)

I the undersigned confirm that I require a Tax Clearance Certificate in respect of Tenders or Goodstanding.

I hereby authorise and instruct to apply to and receive from SARS the applicable Tax Clearance Certificate on my/our behalf.

Signature of representative/agent

Name of representative/agent

Date

Declaration

I declare that the information furnished in this application as well as any supporting documents is true and correct in every respect.

Signature of applicant/Public Officer

Name of applicant/Public Officer

Date

Notes:

1. It is a serious offence to make a false declaration.
   (a) fails or neglects to furnish, file or submit any return or document as and when required by or under this Act; or
   (b) without just cause shown by him, refuses or neglects to-
      (i) furnish, produce or make available any information, documents or things;
      (ii) reply to or answer truly and fully, any questions put to him ...
   As and when required in terms of this Act ... shall be guilty of an offence ...
3. SARS will, under no circumstances, issue a Tax Clearance Certificate unless this form is completed in full.
4. Your Tax Clearance Certificate will only be issued on presentation of your South African Identity Document or Passport (Foreigners only) as applicable.
PRICING SCHEDULE

NAME OF BIDDER: .......................................................... BID NO.: PPSA 007/2017
CLOSING TIME 11:00
CLOSING DATE: 14 November 2017

OFFER TO BE VALID FOR ............. DAYS FROM THE CLOSING DATE OF BID.

<table>
<thead>
<tr>
<th>ITEM NO</th>
<th>DESCRIPTION</th>
<th>BID PRICE IN RSA CURRENCY</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td><strong>(ALL APPLICABLE TAXES INCLUDED)</strong></td>
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</tbody>
</table>

1. The accompanying information must be used for the formulation of proposals.

2. Bidders are required to indicate a ceiling price based on the total estimated time for completion of all phases and including all expenses inclusive of all applicable taxes for the project.

3. PERSONS WHO WILL BE INVOLVED IN THE PROJECT AND RATES APPLICABLE (CERTIFIED INVOICES MUST BE RENDERED IN TERMS HEREOF)

<table>
<thead>
<tr>
<th>Item</th>
<th>Description of service</th>
<th>Price including all expenses &amp; VAT</th>
</tr>
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<tbody>
<tr>
<td>7.1</td>
<td>EWP CORE SERVICES</td>
<td>Units</td>
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<td></td>
<td>- Telephone counselling (unlimited sessions for both employees and family members). There should be a call center facility operating 24/7 and the service should be provided in 11 official languages</td>
<td>400 employees</td>
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<td></td>
<td>- Face-to-face counselling – Counselling sessions per employee per case in a period of twelve months and sessions per family per case (available nationally)</td>
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<td></td>
<td>- HIV/AIDS Counselling, Education and support service</td>
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<td></td>
<td>- Advice on legal matters</td>
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<td></td>
<td>- Stress, anxiety, depression and health issues</td>
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<tr>
<td></td>
<td>- Marital, Divorce and Relationship problems/counselling</td>
<td></td>
</tr>
</tbody>
</table>
- Debt Counselling and other financial advices
- Family and Parenting concerns
- Bereavement counselling
- Alcohol/Substance abuse and other drug dependencies
- HIV & Aids, (provide unlimited free counselling for employees infected/affected by HIV/AIDS) TB and STI counselling and support
- Trauma and critical incident debriefing
- Referral to appropriate social welfare and health service institutions.
- E-Care programme to enhance and accelerate access to services (online wellness programme)
- Critical incident service (trauma and onsite counselling)
- Managerial consultancy and referrals
- Reporting – monthly, quarterly and annually
- Interactive health and wellness website
- Provide monthly health related desk drops
- Review of health and wellness program and policy
- Communication and marketing services-programme launch (customised promotional material-brochures, wallet cards, etc
- Dedicated client relations manager

| 7.2 | Conduct 4 employee wellness related workshops per annum to all PPSA employees in National Office and Provincial Offices | 40 (1 workshop will be conducted to 10 offices) |
| 7.3 | Conduct 4 training sessions | 40 (1) |
| 7.4 | Conduct VCT for employees twice a year | 400X2 |
| 7.5 | Conduct screening of TB prevalence twice a year and refer employees to health facilities when necessary | 400X2 |
| 7.6 | Conduct tests of chronic diseases among employees twice a year | 400X2 |
| 7.7 | Implement 4 wellness awareness campaigns in line with the National Health and PPSA calendar including health promotional materials/posters in National Office and Provincial Offices | 40 (1 workshop will be conducted to 10 offices) |
| 7.8 | HIV/AIDS Disease Management
- PreHAART
- HAART
- PEP (fee for service)
- PMTCT | 400X2 |
| 7.9 | Absenteeism and Incapacity Management | 400X2 |
| 7.1 | Total Cost for 3 Years (including all expenses & VAT) |  |

4. Are the rates quoted firm for the full period of contract? **YES/NO**

5. If not firm for the full period, provide details of the basis on which adjustments will be applied for, for example consumer price index.

*[DELETE IF NOT APPLICABLE]*
Any enquiries regarding bidding procedures may be directed to the –

Nkele Nemusimbori

Email: nkelen@pprotect.org

Tel: (012) 366 7014

Technical information –

Violet Sethlodimela

Email: VioletS@pprotect.org

Tel: (012) 366 7236
DECLARATION OF INTEREST

1. Any legal person, including persons employed by the state¹, or persons having a kinship with persons employed by the state, including a blood relationship, may make an offer or offers in terms of this invitation to bid (includes a price quotation, advertised competitive bid, limited bid or proposal). In view of possible allegations of favouritism, should the resulting bid, or part thereof, be awarded to persons employed by the state, or to persons connected with or related to them, it is required that the bidder or his/her authorised representative declare his/her position in relation to the evaluating/adjudicating authority where-

- the bidder is employed by the state; and/or

- the legal person on whose behalf the bidding document is signed, has a relationship with persons/a person who are/is involved in the evaluation and or adjudication of the bid(s), or where it is known that such a relationship exists between the person or persons for or on whose behalf the declarant acts and persons who are involved with the evaluation and or adjudication of the bid.

2. In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

2.1 Full Name of bidder or his or her representative: ..........................................................

2.2 Identity Number: ........................................................................................................

2.3 Position occupied in the Company (director, trustee, shareholder²): .................................

2.4 Company Registration Number: ..................................................................................

2.5 Tax Reference Number: ................................................................................................

2.6 VAT Registration Number: ..........................................................................................

2.6.1 The names of all directors / trustees / shareholders / members, their individual identity numbers, tax reference numbers and, if applicable, employee / persal numbers must be indicated in paragraph 3 below.

⁰“State” means –
(a) any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act No. 1 of 1999);
(b) any municipality or municipal entity;
(c) provincial legislature;
(d) national Assembly or the national Council of provinces; or
(e) Parliament.

²“Shareholder” means a person who owns shares in the company and is actively involved in the management of the enterprise or business and exercises control over the enterprise.
2.7 Are you or any person connected with the bidder presently employed by the state? YES / NO

2.7.1 If so, furnish the following particulars:

Name of person / director / trustee / shareholder/ member: ..................................................
Name of state institution at which you or the person connected to the bidder is employed :
Position occupied in the state institution: ..............................................................................

Any other particulars:
...........................................................................................................................................
..............................................................................................................................................

2.7.2 If you are presently employed by the state, did you obtain the appropriate authority to undertake remunerative work outside employment in the public sector? YES / NO

2.7.2.1 If yes, did you attached proof of such authority to the bid document? YES / NO

(Note: Failure to submit proof of such authority, where applicable, may result in the disqualification of the bid.)

2.7.2.2 If no, furnish reasons for non-submission of such proof:
..............................................................................................................................................
..............................................................................................................................................

2.8 Did you or your spouse, or any of the company's directors / trustees / shareholders / members or their spouses conduct business with the state in the previous twelve months? YES / NO

2.8.1 If so, furnish particulars:
..............................................................................................................................................
..............................................................................................................................................

2.9 Do you, or any person connected with the bidder, have any relationship (family, friend, other) with a person employed by the state and who may be involved with the evaluation and or adjudication of this bid? YES / NO
2.9.1 If so, furnish particulars.
..........................................................................................................
...........................................................................................................
...........................................................................................................

2.10 Are you, or any person connected with the bidder, aware of any relationship (family, friend, other) between any other bidder and any person employed by the state who may be involved with the evaluation and or adjudication of this bid?  YES/NO

2.10.1 If so, furnish particulars.
..........................................................................................................
...........................................................................................................
...........................................................................................................

2.11 Do you or any of the directors / trustees / shareholders / members of the company have any interest in any other related companies whether or not they are bidding for this contract?  YES/NO

2.11.1 If so, furnish particulars:
..........................................................................................................
...........................................................................................................
...........................................................................................................

3 Full details of directors / trustees / members / shareholders.

<table>
<thead>
<tr>
<th>Full Name</th>
<th>Identity Number</th>
<th>Personal Tax Reference Number</th>
<th>State Employee Number / Personal Number</th>
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</table>
DECLARATION

I, THE UNDERSIGNED (NAME)...........................................................................................................

CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 2 and 3 ABOVE IS CORRECT.
I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF
PARAGRAPH 23 OF THE GENERAL CONDITIONS OF CONTRACT SHOULD THIS DECLARATION
PROVE TO BE FALSE.

.................................................. ..........................................................
Signature Date

.................................................. ..........................................................
Position Name of bidder

May 2011
PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2017

This preference form must form part of all bids invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (B-BBEE) Status Level of Contribution


1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to all bids:
   - the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
   - the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2
   a) The value of this bid is estimated to exceed/not exceed R50 000 000 (all applicable taxes included) and therefore the preference point system shall be applicable; or
   b) Either the 80/20 or 90/10 preference point system will be applicable to this tender (delete whichever is not applicable for this tender).

1.3 Points for this bid shall be awarded for:
   (a) Price; and
   (b) B-BBEE Status Level of Contributor.

1.4 The maximum points for this bid are allocated as follows:

<table>
<thead>
<tr>
<th></th>
<th>POINTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>PRICE</td>
<td></td>
</tr>
<tr>
<td>B-BBEE STATUS LEVEL OF CONTRIBUTOR</td>
<td></td>
</tr>
<tr>
<td>Total points for Price and B-BBEE must not exceed</td>
<td>100</td>
</tr>
</tbody>
</table>

1.5 Failure on the part of a bidder to submit proof of B-BBEE Status level of contributor together with the bid, will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.

1.6 The purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.
2. **DEFINITIONS**

(a) "B-BBEE" means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;

(b) "B-BBEE status level of contributor" means the B-BBEE status of an entity in terms of a code of good practice on black economic empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;

(c) "bid" means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the provision of goods or services, through price quotations, advertised competitive bidding processes or proposals;

(d) "Broad-Based Black Economic Empowerment Act" means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);

(e) "EME" means an Exempted Micro Enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;

(f) "functionality" means the ability of a tenderer to provide goods or services in accordance with specifications as set out in the tender documents.

(g) "prices" includes all applicable taxes less all unconditional discounts;

(h) "proof of B-BBEE status level of contributor" means:

1) B-BBEE Status level certificate issued by an authorized body or person;

2) A sworn affidavit as prescribed by the B-BBEE Codes of Good Practice;

3) Any other requirement prescribed in terms of the B-BBEE Act;

(i) "QSE" means a qualifying small business enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;

(j) "rand value" means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;

3. **POINTS AWARDED FOR PRICE**

3.1 **THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS**

A maximum of 80 or 90 points is allocated for price on the following basis:

\[
Ps = 80 \left(1 - \frac{Pt - P_{\text{min}}}{P_{\text{min}}} \right) \quad \text{or} \quad Ps = 90 \left(1 - \frac{Pt - P_{\text{min}}}{P_{\text{min}}} \right)
\]

Where

\begin{align*}
Ps & = \text{Points scored for price of bid under consideration} \\
Pt & = \text{Price of bid under consideration} \\
P_{\text{min}} & = \text{Price of lowest acceptable bid}
\end{align*}

4. **POINTS AWARDED FOR B-BBEE STATUS LEVEL OF CONTRIBUTOR**

4.1 In terms of Regulation 6 (2) and 7 (2) of the Preferential Procurement Regulations, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:
<table>
<thead>
<tr>
<th>B-BBEE Status Level of Contributor</th>
<th>Number of points (90/10 system)</th>
<th>Number of points (80/20 system)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>10</td>
<td>20</td>
</tr>
<tr>
<td>2</td>
<td>9</td>
<td>18</td>
</tr>
<tr>
<td>3</td>
<td>6</td>
<td>14</td>
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<td>5</td>
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<td>2</td>
<td>4</td>
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<td>8</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>Non-compliant contributor</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

5. **BID DECLARATION**

5.1 Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:

6. **B-BBEE STATUS LEVEL OF CONTRIBUTOR CLAIMED IN TERMS OF PARAGRAPHS 1.4 AND 4.1**

6.1 B-BBEE Status Level of Contributor: ........ (maximum of 10 or 20 points)

(Points claimed in respect of paragraph 7.1 must be in accordance with the table reflected in paragraph 4.1 and must be substantiated by relevant proof of B-BBEE status level of contributor.

7. **SUB-CONTRACTING**

7.1 Will any portion of the contract be sub-contracted?

*(Tick applicable box)*

| YES | NO |

7.1.1 If yes, indicate:

i) What percentage of the contract will be subcontracted

ii) The name of the sub-contractor

iii) The B-BBEE status level of the sub-contractor

iv) Whether the sub-contractor is an EME or QSE

*(Tick applicable box)*

| YES | NO |

v) Specify, by ticking the appropriate box, if subcontracting with an enterprise in terms of Preferential Procurement Regulations, 2017:

<table>
<thead>
<tr>
<th>Designated Group: An EME or QSE which is at last 51% owned by:</th>
<th>EME</th>
<th>QSE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Black people</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Black people who are youth</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Black people who are women</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Black people with disabilities</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Black people living in rural or underdeveloped areas or townships</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cooperative owned by black people</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
8. DECLARATION WITH REGARD TO COMPANY/FIRM

8.1 Name of company/firm: .................................................................

8.2 VAT registration number: .........................................................

8.3 Company registration number: ..................................................

8.4 TYPE OF COMPANY/FIRM

☐ Partnership/Joint Venture / Consortium
☐ One person business/sole propriety
☐ Close corporation
☐ Company
☐ (Pty) Limited

[TICK APPLICABLE BOX]

8.5 DESCRIBE PRINCIPAL BUSINESS ACTIVITIES

........................................................................................................
........................................................................................................
........................................................................................................
........................................................................................................

........

8.6 COMPANY CLASSIFICATION

☐ Manufacturer
☐ Supplier
☐ Professional service provider
☐ Other service providers, e.g. transporter, etc.

[TICK APPLICABLE BOX]

8.7 Total number of years the company/firm has been in business: ....................

8.8 I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the B-BBE status level of contributor indicated in paragraphs 1.4 and 6.1 of the foregoing certificate, qualifies the company/firm for the preference(s) shown and I/we acknowledge that:

i) The information furnished is true and correct;

ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;

iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 6.1, the contractor may be required to furnish documentary proof to the satisfaction of the purchaser that the claims are correct;

iv) If the B-BBEE status level of contributor has been claimed or obtained on a
fraudulent basis or any of the conditions of contract have not been fulfilled, the purchaser may, in addition to any other remedy it may have –

(a) disqualify the person from the bidding process;
(b) recover costs, losses or damages it has incurred or suffered as a result of that person’s conduct;
(c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
(d) recommend that the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted by the National Treasury from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
(e) forward the matter for criminal prosecution.

<table>
<thead>
<tr>
<th>WITNESSES</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. .............................................</td>
</tr>
<tr>
<td>2. .............................................</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>SIGNATURE(S) OF BIDDERS(S)</th>
</tr>
</thead>
<tbody>
<tr>
<td>DATE: ..............................</td>
</tr>
<tr>
<td>ADDRESS ............................</td>
</tr>
<tr>
<td>........................................</td>
</tr>
<tr>
<td>........................................</td>
</tr>
</tbody>
</table>
DECLARATION OF BIDDER'S PAST SUPPLY CHAIN MANAGEMENT PRACTICES

1. This Standard Bidding Document must form part of all bids invited.

2. It serves as a declaration to be used by institutions in ensuring that when goods and services are being procured, all reasonable steps are taken to combat the abuse of the supply chain management system.

3. The bid of any bidder may be disregarded if that bidder, or any of its directors have:
   a. abused the institution's supply chain management system;
   b. committed fraud or any other improper conduct in relation to such system; or
   c. failed to perform on any previous contract.

4. In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

<table>
<thead>
<tr>
<th>Item</th>
<th>Question</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>4.1</td>
<td>Is the bidder or any of its directors listed on the National Treasury’s Database of Restricted Suppliers as companies or persons prohibited from doing business with the public sector? (Companies or persons who are listed on this Database were informed in writing of this restriction by the Accounting Officer/Authority of the institution that imposed the restriction after the <em>audi alteram partem</em> rule was applied).</td>
<td>Yes</td>
<td>No</td>
</tr>
</tbody>
</table>

The Database of Restricted Suppliers now resides on the National Treasury’s website [www.treasury.gov.za](http://www.treasury.gov.za) and can be accessed by clicking on its link at the bottom of the home page.

4.1.1 If so, furnish particulars:

4.2 | Is the bidder or any of its directors listed on the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004)? The Register for Tender Defaulters can be accessed on the National Treasury’s website [www.treasury.gov.za](http://www.treasury.gov.za) by clicking on its link at the bottom of the home page. | Yes | No |

| 4.2.1 | If so, furnish particulars: | |

4.3 | Was the bidder or any of its directors convicted by a court of law (including a court outside of the Republic of South Africa) for fraud or corruption during the past five years? | Yes | No |

4.3.1 If so, furnish particulars:
<table>
<thead>
<tr>
<th>4.4</th>
<th>Was any contract between the bidder and any organ of state terminated during the past five years on account of failure to perform on or comply with the contract?</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>4.4.1</td>
<td>If so, furnish particulars:</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**CERTIFICATION**

I, THE UNDERSIGNED (FULL NAME)........................................................................................................
CERTIFY THAT THE INFORMATION FURNISHED ON THIS DECLARATION FORM IS TRUE AND CORRECT.

I ACCEPT THAT, IN ADDITION TO CANCELLATION OF A CONTRACT, ACTION MAY BE TAKEN AGAINST ME SHOULD THIS DECLARATION PROVE TO BE FALSE.

..................................................................................................................  ........................................................................................................................
Signature                                                                                      Date

..................................................................................................................  ........................................................................................................................
Position                                                                                       Name of Bidder

Js365bW
CERTIFICATE OF INDEPENDENT BID DETERMINATION

1 This Standard Bidding Document (SBD) must form part of all bids invites.

2 Section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, prohibits an agreement between, or concerted practice by, firms, or a decision by an association of firms, if it is between parties in a horizontal relationship and if it involves collusive bidding (or bid rigging). Collusive bidding is a pe se prohibition meaning that it cannot be justified under any grounds.

3 Treasury Regulation 16A9 prescribes that accounting officers and accounting authorities must take all reasonable steps to prevent abuse of the supply chain management system and authorizes accounting officers and accounting authorities to:

   a. disregard the bid of any bidder if that bidder, or any of its directors have abused the institution's supply chain management system and or committed fraud or any other improper conduct in relation to such system.

   b. cancel a contract awarded to a supplier of goods and services if the supplier committed any corrupt or fraudulent act during the bidding process or the execution of that contract.

4 This SBD serves as a certificate of declaration that would be used by institutions to ensure that, when bids are considered, reasonable steps are taken to prevent any form of bid-rigging.

5 In order to give effect to the above, the attached Certificate of Bid Determination (SBD 9) must be completed and submitted with the bid:

---

1 Includes price quotations, advertised competitive bids, limited bids and proposals.

2 Bid rigging (or collusive bidding) occurs when businesses, that would otherwise be expected to compete, secretly conspire to raise prices or lower the quality of goods and / or services for purchasers who wish to acquire goods and / or services through a bidding process. Bid rigging is, therefore, an agreement between competitors not to compete.
CERTIFICATE OF INDEPENDENT BID DETERMINATION

I, the undersigned, in submitting the accompanying bid:

____________________________________
(Bid Number and Description)

in response to the invitation for the bid made by:

____________________________________
(Name of Institution)

do hereby make the following statements that I certify to be true and complete in every respect:

I certify, on behalf of: ____________________________________________ that:

(Name of Bidder)

1. I have read and I understand the contents of this Certificate;
2. I understand that the accompanying bid will be disqualified if this Certificate is found not to be true and complete in every respect;
3. I am authorized by the bidder to sign this Certificate, and to submit the accompanying bid, on behalf of the bidder;
4. Each person whose signature appears on the accompanying bid has been authorized by the bidder to determine the terms of, and to sign the bid, on behalf of the bidder;
5. For the purposes of this Certificate and the accompanying bid, I understand that the word "competitor" shall include any individual or organization, other than the bidder, whether or not affiliated with the bidder, who:

   (a) has been requested to submit a bid in response to this bid invitation;
   (b) could potentially submit a bid in response to this bid invitation, based on their qualifications, abilities or experience; and
   (c) provides the same goods and services as the bidder and/or is in the same line of business as the bidder
6. The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However communication between partners in a joint venture or consortium\(^3\) will not be construed as collusive bidding.

7. In particular, without limiting the generality of paragraphs 6 above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
   (a) prices;
   (b) geographical area where product or service will be rendered (market allocation)
   (c) methods, factors or formulas used to calculate prices;
   (d) the intention or decision to submit or not to submit, a bid;
   (e) the submission of a bid which does not meet the specifications and conditions of the bid; or
   (f) bidding with the intention not to win the bid.

8. In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the products or services to which this bid invitation relates.

9. The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.

---

3 Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.
10. I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

.......................................................... ..........................................................
Signature                                                                 Date

..........................................................
Position                                                                 Name of Bidder

Js914w 2
TERMS OF REFERENCE

THE APPOINTMENT OF SERVICE TO RENDER EMPLOYEE HEALTH AND WELLNESS PROGRAMME FOR PUBLIC PROTECTOR SOUTH AFRICA FOR A PERIOD OF 36 MONTHS (THREE YEARS)

BID NUMBER: PPSA 007/2017

CLOSING DATE AND TIME OF BID:
14 NOVEMBER 2017 AT 11:00

BID VALIDITY PERIOD: 120 DAYS
1. **PROBLEM STATEMENT AND PURPOSE**

1.1 Public Protector SA acknowledge that employees as human beings are affected by various elements/situations of life and they react to such situation in various ways. While the employee is affected and he/she respond to various situation, the employee is equally expected to perform optimally in the work situation.

1.2 The purpose of this tender is to appoint a suitable service provider to ensure that PPSA provide an effective employee health and wellness assistance to all employees and their immediate family members for a period of three years.

1.3 PPSA seeks to implement a wellness programme that is preventative in nature focusing on both primary and secondary prevention when dealing with psychosocial problems as a result of hostile physical and psychosocial working environments.

1.4 The ultimate purpose of implementing an Employee Wellness Programme is to address the psychosocial aspects of wellbeing of employee and immediate family members with the objective of improving productivity in the workplace.

2. **SCOPE OF PROJECT**

2.1 The scope of the services must be undertaken within the framework set out in the Employee Health and Wellness Strategic Framework for the Public Service, best Practice models, SLA signed with PPSA and other applicable legislation.

3. **DELIVERABLES**

**Employee Assistance Programme**

3.1 Telephone counselling (unlimited sessions for both employees and family members). There should be a call center facility operating 24/7 and the service should be provided in 11 official languages.

3.2 Face-to-face counselling. Counselling sessions per employee per case in a period of twelve months and sessions per family per case. (Available nationally).

3.3 Above telephone or face to face counselling to be provided in the following areas:

   3.3.1 Stress, anxiety, depression and health issues
   3.3.2 Marital, Divorce and Relationship problems/counselling
   3.3.3 Debt Counselling and other financial advices
   3.3.4 Advice on legal matters
3.3.5 Family and Parenting concerns
3.3.6 Bereavement counselling
3.3.7 Alcohol/Substance abuse and other drug dependencies
3.3.8 HIV & Aids, TB and STI counselling and support
3.3.9 Trauma and critical incident debriefing, and
3.3.10 Referral to appropriate social welfare and health service institutions.

**Employee health and wellness program**

3.4 Review of the health and wellness program and policy
3.5 Conduct four employee wellness related workshops per annum to all PPSA employees in National Office and Provincial Office.
3.6 e-Care programme to enhance and accelerate access to services (online wellness programme)
3.7 Conduct Health and wellness events on site (on PPSA premises)
3.8 Absenteeism and incapacity management
3.9 Critical incident service (trauma and onsite counselling)
3.10 Monitoring and evaluation by providing monthly and quarterly reports on client usage and organizational health trends with recommendations on interventions to improve the health and wellbeing of PPSA employees.
3.11 Managerial consultancy and referrals.
3.12 Training and awareness- Conduct four (4) training sessions per annum to employees, managers and supervisors on managing and implementing the wellness programme to all PPSA employees in National Office and Provincial Office.

**HIV/AIDS and TB Management**

3.13 Conduct VCT for employees twice a year to all PPSA employees in National Office and Provincial Office.
3.14 Provide unlimited free counselling sessions for employees infected / affected by HIV / AIDS.
3.15 Conduct screening of TB prevalence twice a year and refer employees to health facilities when necessary to all PPSA employees in National Office and Provincial Office.

**Health promotion programmes**

3.16 Conduct tests of chronic diseases among employees twice per annum.
3.17 Implement the wellness awareness campaigns in line with the National Health and PPSA wellness calendar.

**Website**

3.18 An interactive health and wellness website.

3.19 Provide monthly desk drops on financial management, legal services and health and wellness. Telephone counselling for financial management and legal services/advice.

**4 SPECIAL CONDITIONS**

4.2 The service provider must submit the following before the 10th of each month:

4.2.1 Monthly and quarterly reports on client usage and organizational health trends with recommendations on interventions to improve the health and wellbeing of PPSA employees.

4.2.2 Detailed monthly invoices containing cost breakdown.

4.3 PPSA reserves the right not to award the contract.

4.4 Should the bidder make use of subcontracting the leading bidder will be held responsible for any costing involving the subcontractor and poor performances by any subcontractor and the leading bidder will remain responsible and all the conditions on the (General Conditions of Contract (GCC) will apply.

4.5 PPSA will not pay any invoice from the subcontractor.

4.6 The bid evaluation committee reserves the right to conduct due diligence visits to Shortlisted bidders for verification purposes.

4.7 Bidders failing to meet all the mandatory requirements will be treated as non-compliant.

**5. COMPLIANCE REQUIREMENTS**

5.1 Suitably qualified and experienced health, finance and legal professionals (Doctors, social workers, nurses, psychologists, lawyers and financial advisers etc) registered with the relevant professional bodies. Proof to be submitted.

5.2 A minimum of 5 years’ experience in rendering Employee Health and Wellness services for large organizations (±400 employees).

5.3 Bidder must submit proof of a minimum of 5 years similar successfully completed projects. Five different contactable references to be provided.

5.4 A well functional help desk/call center.

5.5 Ability to service all provincial offices and national office (national foot print)
6. **MANDATORY REQUIREMENT (Phase 1A)**
   To be completed by bidder by answering YES or NO in the column provided.

<table>
<thead>
<tr>
<th>No</th>
<th>Mandatory requirement</th>
<th>COMPLY</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Availability of e-service/website and Active 24/7, 365 days call center (with toll free)</td>
<td>Yes</td>
</tr>
<tr>
<td>2</td>
<td>Suitably qualified health, finance and legal professionals (Doctors, social workers, nurses, psychologists, legal experts, financial advisers etc.) registered with the relevant</td>
<td>No</td>
</tr>
<tr>
<td>3</td>
<td>Face to face counselling available nationally</td>
<td>Comments</td>
</tr>
</tbody>
</table>

**NB!** Bidders failing to meet all the above mentioned mandatory requirements shall be regarded as non-compliant and will result to the bid invalidation.

7. **FUNCTIONAL EVALUATION CRITERIA (Phase 2)**

7.1. **Evaluation rating codes:**

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>5</td>
<td>Excellent, Very High, Yes</td>
</tr>
<tr>
<td>4</td>
<td>Good, High</td>
</tr>
<tr>
<td>3</td>
<td>Acceptable, Satisfactorily, Average</td>
</tr>
<tr>
<td>2</td>
<td>Acceptable but below average</td>
</tr>
<tr>
<td>1</td>
<td>Poor</td>
</tr>
<tr>
<td>0</td>
<td>Non-Compliance</td>
</tr>
</tbody>
</table>

7.2. **Bidders must score at least 80% out of 100% points on functionality to be considered to phase (3) three. Bidders who score less than 80% for phase (2) will be disqualified and will not be considered for phase (3) three. The functionality criteria are listed below, and will be rated as follows:**

<table>
<thead>
<tr>
<th>No</th>
<th>Criteria</th>
<th>Scoring Indicators</th>
<th>Weight</th>
</tr>
</thead>
</table>
| 1  | Detailed proposal aligned with PPSA scope of work and deliverables.      | Detailed proposal fully aligned= 5  
Detailed proposal fairly aligned= 4  
Detailed proposal slightly aligned= 3  
Detailed proposal not aligned= 2  
Proposal not attached= 1 | 15     |
<table>
<thead>
<tr>
<th></th>
<th>The proposed methodology/approach is effectively responding to achieving the required outputs/deliverables.</th>
<th>A well-conceived methodology perfectly aligned to PPSA requirements and deliverables= 5. Methodology fully responding to PPSA outputs/deliverables= 4 Methodology fairly responding to PPSA requirements and deliverables= 3. Methodology is a verbatim repeat of the TOR= 2. Failed to align proposed methodology with PPSA requirements= 1</th>
<th>25</th>
</tr>
</thead>
<tbody>
<tr>
<td>3</td>
<td>Minimum 5 years' <strong>experience</strong> in rendering Employee Health and Wellness service to large organizations (±400 employees).</td>
<td>5 years and more= 5 4- 5 years = 4 3-4 years = 3 1- 2 years = 2 0-1 year =1</td>
<td>10</td>
</tr>
<tr>
<td>4</td>
<td>Ability to render deliverables based on proof submitted of at least 5 different contactable references wherein similar projects were successfully completed (reference letters fully signed by a person with authority on a letterhead).</td>
<td>5 + contactable references with letters= 5 4 contactable references with letters= 4 3 contactable references with letters = 3 2 contactable references with letters= 2 1 contactable reference with letter= 1</td>
<td>10</td>
</tr>
<tr>
<td></td>
<td>Ability of team members (Directors, Managers, etc.) to render required services based on content of their CVs, Qualifications and experience, and proof of registration with professional bodies (eg. HPCSA, etc.)</td>
<td>All team members have relevant professional registration, relevant qualification, and experience in the field of expertise= 5</td>
<td></td>
</tr>
<tr>
<td>---</td>
<td>---</td>
<td>---</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Most team members have relevant professional registration, relevant qualification, and experience in the field of expertise= 4</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Half team members have relevant professional registration, qualifications and experience= 3</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Few/less team members have relevant professional registration, relevant qualification, and experience in the field of expertise= 2</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>No team member has relevant professional registration, relevant qualification and experience in the field of expertise= 1</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>Geographic location of office/network</td>
<td>National Footprint in all provinces= 5</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Footprint in one to 6 provinces= 4</td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>Footprint in one to 4 provinces= 3</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Footprint in one to 2 provinces= 2</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>No foot-print= 1</td>
<td></td>
</tr>
</tbody>
</table>

| TOTAL | 100 |
8. PRICING SCHEDULE (Phase 3)

Bidders are required to quote exactly according to a template below. Base your quotation on 400 employees and cost must include all expenses and VAT. Kindly note quantities given are indicative for PPPFA comparison purposes. Actual quantities will differ.

<table>
<thead>
<tr>
<th>Item</th>
<th>Description of service</th>
<th>Price including all expenses &amp; VAT</th>
</tr>
</thead>
<tbody>
<tr>
<td>7.1</td>
<td>EWP CORE SERVICES</td>
<td>Units</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Rate</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Per</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Unit</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2017/20</td>
</tr>
<tr>
<td></td>
<td>400 employees</td>
<td></td>
</tr>
</tbody>
</table>

- Telephone counselling (unlimited sessions for both employees and family members). There should be a call center facility operating 24/7 and the service should be provided in 11 official languages
- **Face-to-face counselling** – Counselling sessions per employee per case in a period of twelve months and sessions per family per case (available nationally)
- HIV/AIDS Counselling, Education and support service
- Advice on legal matters
- Stress, anxiety, depression and health issues
- Marital, Divorce and Relationship problems/counselling
- Debt Counselling and other financial advices
- Family and Parenting concerns
- Bereavement counselling
- Alcohol/Substance abuse and other drug dependencies
- HIV & Aids, (provide unlimited free counselling for employees infected/affected by HIV/AIDS) TB and STI counselling and support
- Trauma and critical incident debriefing
- Referral to appropriate social welfare and health service institutions.
- E-Care programme to enhance and accelerate access to services (online wellness programme)
- Critical incident service (trauma and
<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>7.2</td>
<td>Conduct 4 employee wellness related workshops per annum to all PPSA employees in National Office and Provincial Offices</td>
</tr>
<tr>
<td></td>
<td>40 (1 workshop will be conducted to 10 offices)</td>
</tr>
<tr>
<td>7.3</td>
<td>Conduct 4 training sessions per annum to employees, managers and supervisors on managing and implementing the wellness programme in National Office and Provincial Offices</td>
</tr>
<tr>
<td></td>
<td>40 (1 workshop will be conducted to 10 offices)</td>
</tr>
<tr>
<td>7.4</td>
<td>Conduct VCT for employees twice a year</td>
</tr>
<tr>
<td></td>
<td>400X2</td>
</tr>
<tr>
<td>7.5</td>
<td>Conduct screening of TB prevalence twice a year and refer employees to health facilities when necessary</td>
</tr>
<tr>
<td></td>
<td>400X2</td>
</tr>
<tr>
<td>7.6</td>
<td>Conduct tests of chronic diseases among employees twice a year</td>
</tr>
<tr>
<td></td>
<td>400X2</td>
</tr>
<tr>
<td>7.7</td>
<td>Implement 4 wellness awareness campaigns in line with the National Health and PPSA calendar including health promotional materials/posters in National Office and Provincial Offices</td>
</tr>
<tr>
<td></td>
<td>40 (1 workshop will be conducted to 10 offices)</td>
</tr>
<tr>
<td>7.8</td>
<td>HIV/AIDS Disease Management</td>
</tr>
<tr>
<td></td>
<td>PreHAART</td>
</tr>
<tr>
<td></td>
<td>HAART</td>
</tr>
<tr>
<td></td>
<td>PEP (fee for service)</td>
</tr>
<tr>
<td></td>
<td>PMTCT</td>
</tr>
<tr>
<td>7.9</td>
<td>Absenteeism and Incapacity Management</td>
</tr>
<tr>
<td></td>
<td>400X2</td>
</tr>
<tr>
<td>7.10</td>
<td>Total (including all expenses &amp; VAT)</td>
</tr>
</tbody>
</table>


Note: Kindly complete the above and also attach your cost breakdown.

8.1. EVALUATION IN TERMS OF 80/20 PREFERENCE POINT SYSTEM

8.1.1. A maximum of 80 points is allocated for price on the following basis:

\[ Ps = 80 \left( 1 - \frac{Pt - P_{\text{min}}}{P_{\text{min}}} \right) \]

Where

- \( Ps \) = Points scored for price of bid under consideration
- \( Pt \) = Price of bid under consideration
- \( P_{\text{min}} \) = Price of lowest acceptable bid

8.1.2. POINTS AWARDED FOR B-BBEE STATUS LEVEL OF CONTRIBUTOR

In terms of Regulation 6 (2) and 7 (2) of the Preferential Procurement Regulations, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

<table>
<thead>
<tr>
<th>BBEE Status Level of the bidder</th>
<th>Number of points</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>20</td>
</tr>
<tr>
<td>2</td>
<td>18</td>
</tr>
<tr>
<td>3</td>
<td>14</td>
</tr>
<tr>
<td>4</td>
<td>12</td>
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<tr>
<td>5</td>
<td>8</td>
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<tr>
<td>6</td>
<td>6</td>
</tr>
<tr>
<td>7</td>
<td>4</td>
</tr>
<tr>
<td>8</td>
<td>2</td>
</tr>
<tr>
<td>Non-compliant contributor</td>
<td>0</td>
</tr>
</tbody>
</table>

8.1.3. Bidders are required to complete the preference claim form (SBD 6.1), and submit their original and valid B-BBEE status level verification certificate or a certified copy thereof at the closing date and time of the bid in order to claim the B-BBEE status level point.

8.1.4. The points scored by a bidder in respect of the level of B-BBEE contribution will be added to the points scored for price.
8.1.5. Only bidders who have completed and signed the declaration part of the preference claim form and who have submitted a B-BBEE status level certificate issued by a registered auditor, accounting officer (as contemplated in section 60(4) of the Close Corporation Act, 1984 (Act no. 69 of 1984)) or an accredited verification agency will be considered for preference points.

8.1.6. Failure on the part of the bidder to comply with paragraphs 8.1.3 and 8.1.4 above will be deemed that preference points for B-BBEE status level of contribution are not claimed and will therefore be allocated a zero (0).

8.1.7. The points scored will be rounded off to the nearest 2 decimals.

8.1.8 In the event that two or more bids have scored equal total points, the contract will be awarded to the bidder scoring the highest number of preference points for B-BBEE.

8.1.9. However, when functionality is part of the evaluation process and two or more bidders have scored equal points including equal preference points for B-BBEE, the contract will be awarded to the bidder scoring the highest for functionality.

8.1.10 A contract may, on reasonable and justifiable grounds, be awarded to a bid that did not score the highest number of points.

9. SUB-CONTRACTING

9.1. The bidder MUST indicate any portion of the contract which they will be sub-contracting to another service provider as per clause 8 of SBD 6.1.

10. TAX CLEARANCE CERTIFICATE

10.1. An original and valid Tax Clearance Certificate issued by the South African Revenue Services certifying that the taxes of the bidder are in order must be submitted at the closing date and time of bid. Please refer to SBD2 – Tax Clearance Certificate Requirements.

10.2. Attach Tax Clearance Certificate and provide the TCS pin to be attached on the tender document.

10.3. Failure to submit above will result in the invalidation of the bid.

11. Central Supplier Database (CSD) Registration.

11.1. The service provider must ensure that is registered with CSD and attach the CSD
report on the bid document.

11.2. Failure to submit above will result in the invalidation of the bid

12. Standard Bidding Documents to be completed and signed.

12.1. SBD 1, SBD 2 for TCC compliance, SBD 3:3 (Pricing Schedule) Also attach the separate costing breakdown, SBD 4, SBD 6.1, SBD 8, and SBD 9. **Failure to comply with this will result in the invalidation of the bid.**

13. GENERAL

13.1. The bid evaluation committee may consider inviting shortlisted bidders who qualified for phase 1 and 2 for a presentation.

14. ENQUIRIES

14.1. Should it be necessary for a bidder to obtain clarity on any matter arising from or referred to in this RFP document, please refer your technical enquiries, **in writing by email, and during normal working hours**: 08:00 to 16:30 to the contact person(s) listed below:-

14.1.1. Technical Procedure

Ms Violet Sethodimela
Email: violets@pprotect.org
Tel: (012) 366 7236

14.1.2. Bidding Procedure

Ms Nkele Nemusimbori
Email: nkelen@pprotect.org
Tel: (012) 366 7014
NOTES

The purpose of this document is to:

(i) Draw special attention to certain general conditions applicable to government bids, contracts and orders; and
(ii) To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with government.

In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

- The General Conditions of Contract will form part of all bid documents and may not be amended.
- Special Conditions of Contract (SCC) relevant to a specific bid, should be compiled separately for every bid (if applicable) and will supplement the General Conditions of Contract. Whenever there is a conflict, the provisions in the SCC shall prevail.
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1. Definitions

1. The following terms shall be interpreted as indicated:

1.1 "Closing time" means the date and hour specified in the bidding documents for the receipt of bids.

1.2 "Contract" means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.

1.3 "Contract price" means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.

1.4 "Corrupt practice" means the offering, giving, receiving, or soliciting of any thing of value to influence the action of a public official in the procurement process or in contract execution.

1.5 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.

1.6 "Country of origin" means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.

1.7 "Day" means calendar day.

1.8 "Delivery" means delivery in compliance of the conditions of the contract or order.

1.9 "Delivery ex stock" means immediate delivery directly from stock actually on hand.

1.10 "Delivery into consignees store or to his site" means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.

1.11 "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of
origin and which have the potential to harm the local industries in the RSA.

1.12 "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.

1.13 “Fraudulent practice” means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.

1.14 “GCC” means the General Conditions of Contract.

1.15 “Goods” means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.

1.16 “Imported content” means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.

1.17 “Local content” means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.

1.18 “Manufacture” means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.

1.19 “Order” means an official written order issued for the supply of goods or works or the rendering of a service.

1.20 “Project site,” where applicable, means the place indicated in bidding documents.

1.21 “Purchaser” means the organization purchasing the goods.

1.22 “Republic” means the Republic of South Africa.

1.23 “SCC” means the Special Conditions of Contract.

1.24 “Services” means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance,
training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.

1.25 “Written” or “in writing” means handwritten in ink or any form of electronic or mechanical writing.

2. Application

2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.

2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.

2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

3. General

3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.

3.2 With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from www.treasury.gov.za

4. Standards

4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

5. Use of contract documents and information; inspection.

5.1 The supplier shall not, without the purchaser’s prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.

5.2 The supplier shall not, without the purchaser’s prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.

5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier’s performance under the contract if so required by the purchaser.

5.4 The supplier shall permit the purchaser to inspect the supplier’s records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

6. Patent rights

6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights
8.7 Any contract supplies may on or after delivery be inspected, tested or analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.

8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

9. Packing

9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods’ final destination and the absence of heavy handling facilities at all points in transit.

9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

10. Delivery and documents

10.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.

10.2 Documents to be submitted by the supplier are specified in SCC.

11. Insurance

11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

12. Transportation

12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

13. Incidental services

13.1 The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:

(a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
(b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
(c) furnishing of a detailed operations and maintenance manual
arising from use of the goods or any part thereof by the purchaser.

7. Performance security

7.1 Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.

7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier’s failure to complete his obligations under the contract.

7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:

(a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser’s country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or

(b) a cashier’s or certified cheque

7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier’s performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

8. Inspections, tests and analyses

8.1 All pre-bidding testing will be for the account of the bidder.

8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.

8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.

8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.

8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.

8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
for each appropriate unit of the supplied goods;

(d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and

(e) training of the purchaser’s personnel, at the supplier’s plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.

13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

14. Spare parts

14.1 As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:

(a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and

(b) in the event of termination of production of the spare parts:
   (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
   (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

15. Warranty

15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser’s specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.

15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.

15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.

15.4 Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.

15.5 If the supplier, having been notified, fails to remedy the defect(s)
within the period specified in SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier’s risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

16. Payment

16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.

16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the contract.

16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.

16.4 Payment will be made in Rand unless otherwise stipulated in SCC.

17. Prices

17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser’s request for bid validity extension, as the case may be.

18. Contract amendments

18.1 No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.

19. Assignment

19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser’s prior written consent.

20. Subcontracts

20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contracts if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.

21. Delays in the supplier’s performance

21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.

21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier’s notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier’s time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.

21.3 No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.

21.4 The right is reserved to procure outside of the contract small quantities
or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.

21.5 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.

21.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without canceling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

22. Penalties

22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

23. Termination for default

23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:

(a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;

(b) if the Supplier fails to perform any other obligation(s) under the contract; or

(c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.

23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.

23.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.
23.4 If a purchaser intends imposing a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.

23.5 Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.

23.6 If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:
(i) the name and address of the supplier and / or person restricted by the purchaser;
(ii) the date of commencement of the restriction
(iii) the period of restriction; and
(iv) the reasons for the restriction.

These details will be loaded in the National Treasury’s central database of suppliers or persons prohibited from doing business with the public sector.

23.7 If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person’s name be endorsed on the Register for Tender Defaulters. When a person’s name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.

24. Anti-dumping and countervailing duties and rights

24.1 When, after the date of bid, provisional payments are required, or anti-dumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in
terms of the contract or any other contract or any other amount which may be due to him

25. Force Majeure

25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.

25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

26. Termination for insolvency

26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

27. Settlement of Disputes

27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.

27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.

27.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.

27.4 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.

27.5 Notwithstanding any reference to mediation and/or court proceedings herein,

(a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
(b) the purchaser shall pay the supplier any monies due the supplier.

28. Limitation of liability

28.1 Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 6:

(a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and
29. Governing language

29.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.

30. Applicable law

30.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.

31. Notices

31.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice.

31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.

32. Taxes and duties

32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser’s country.

32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.

32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.

33. National Industrial Participation (NIP) Programme

33.1 The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.

34. Prohibition of Restrictive practices

In terms of section 4(1)(b)(iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder(s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging).

34.2 If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.
34.3 If a bidder(s) or contractor(s), has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.